



Government  
Security



# Hacker

**A hacker is someone attempting to gain unauthorised access to a computer system. They may wish to cause damage, disruption, or to steal information or money from their targets.**

From banking to shopping, and streaming to social media, people are spending more time than ever online and disruption caused by hackers or cyber criminals can be frustrating.

But there are things you can do to minimise the damage, and ways you can regain access to your accounts if they become compromised.

How can you tell if you've been hacked? You may:

- be unable to log into your accounts
- see messages or notifications sent from your account that you don't recognise
- notice unauthorised money transfers or purchases from your online accounts

Try taking the following steps if you suspect your account has been hacked

- Contact your account provider
- Check your email account
- Change passwords
- Log all devices and apps out of your account
- Set up 2-Step Verification
- Update your devices
- Notify your contacts
- Check your statements
- **Contact Action Fraud**

Follow this link to find out more about **Recovering a hacked account**

Or for more advice on how to stay secure online visit the National Cyber Security Centres **Cyber Aware** pages



**Always report any suspected access breaches at work** by following your department's security protocols.